

SOLUTION/

home of VESTA®

# VESTA® 9-1-1 Essentials

NG9-1-1 CALL HANDLING FOR PSAPS WITH 2-10 POSITIONS/

“It’s a fact – all PSAPs do not have the same resources. Yet, at Airbus DS Communications, we know safety has no size. That’s why we created the VESTA® 9-1-1 Essentials solution – to ensure no PSAP’s needs go unmet. It’s been our goal for almost 50 years, and that will never change.”

- Jeff Robertson, CEO, Airbus DS Communications

Whether your PSAP has four positions or 40, the responsibilities of Public Safety remain the same, even as the means for communication continue to change. To ensure your abilities to keep your community safe, your PSAP must have the technology to evolve, too. Yet, not all PSAPs have the budgets or facilities to host standard Next Generation 9-1-1 (NG9-1-1) solutions. This simply won’t work because, the reality is, *Safety has No Size*. That’s why, at Airbus DS Communications, we’ve created a VESTA® solution for PSAPs of every size. For those with 10 positions or less, that solution is the **VESTA® 9-1-1 Essentials** system.

## THE SAME FUNCTIONALITY, PRICED JUST RIGHT

The VESTA 9-1-1 Essentials solution delivers the easy-to-use, yet feature-rich functionality of our leading VESTA® 9-1-1 Call Handling solution. The difference is two-fold. First, the price is scaled just right for a two-to-10 position PSAP. Second, the hardware configuration is minimal, while still supplying all the necessary components.

## VESTA 9-1-1 ESSENTIALS/

- Provides redundant software and hardware configuration for PSAPs with a standalone or geodiverse backroom and two to 10 positions
- Delivers the same powerful functionality of our VESTA 9-1-1 solution
- Includes VESTA® Analytics or VESTA® Analytics Lite for data reporting
- Supplies hardware-ready Text-to-9-1-1 capability with the VESTA® SMS module

The VESTA 9-1-1 Essentials solution includes a full year of the unmatched reliability of our 24/7 support and monitoring service, in which our staff operates as part of your team.

We’ll keep our eyes out for potential problems before they arise so that you have peace of mind. And, when you call for support, you’ll talk with a live person who understands your needs.

**SAFETY**  
HAS NO SIZE™

CRITICAL MATTERS®

**AIRBUS DS** Communications

## SOLUTION/

PSAPs choosing the VESTA 9-1-1 Essentials solution get a budget-friendly system with state-of-the-art Call Handling features, including:

- Call Handling console with built-in soft phone and versatile audio management device
- Highly configurable desktop with multiple layouts and workflows
- Seamless Text-to-9-1-1 through the integrated VESTA SMS module
- Dial Directory for best-in-class contact management and dialing
- One-button transfer, extensive queue options and call overflow
- Dynamic conference modes (Hold and No Hold conferencing)
- E9-1-1 networks and native ESInet connectivity
- Centralized configuration
- Integrated reporting with the VESTA Analytics solution
- Robust, integrated mapping with the VESTA® Map solution (optional)

For PSAPs with two to five positions, we also offer the **VESTA® 9-1-1 Core** solution, which:

- Includes the functionality of our VESTA 9-1-1 solution
- Provides redundant software configuration for standalone backroom PSAPs (Redundant hardware not included)
- Supplies hardware-ready Text-to-9-1-1 with the integrated VESTA SMS module
- Includes VESTA Analytics Lite for intuitive, easy-to-use reporting

Both the VESTA 9-1-1 Essentials and VESTA 9-1-1 Core solutions support the transition to a hosted regional system should your PSAP wish to join one in the future. This means these offerings give you a viable option for getting on a path to NG9-1-1 now, and can save you money when you're ready to make the move later.

Let Airbus DS Communications supply the advanced Call Handling technology you need, at a price that better meets your budget, and help protect your investment for the long run.

### YOUR TRUSTED PARTNER

For almost five decades, Airbus DS Communications, the *home of VESTA®*, has designed solutions with an open mind. This innovation not only allows us to create smarter ways to keep all our communities safe, it also earned us Frost and Sullivan's 2016 Best Practices Award as the NG9-1-1 Company of the Year. Our NG9-1-1 VESTA® solutions are found in more than 60% of all U.S. Public Safety Answering Points, serving over 200 million people, as well as Federal DoD operations globally. Over 30+ years, our Emergency Notification products have supported the communications needs of hundreds of public and private sector organizations. Our Land Mobile Radio offering is 100% standards compliant, delivering the industry's only true, non-proprietary P25 Radio solution. As the world's most reliable source for Next Generation Public Safety communications, we keep people connected when it matters most.

To learn more about our VESTA 9-1-1 Essentials solution, call **951.719.2100** or visit us online at **[www.Airbus-DSComm.com](http://www.Airbus-DSComm.com)**.

## KEY BENEFITS/

### ENHANCED OPERATIONS

- Gives smaller, standalone PSAPs advanced, yet cost-effective Call Handling technology
- Includes the first year of 24/7 support and remote monitoring
- Minimizes the hardware footprint, streamlining necessary equipment at your desktop
- Includes VESTA SMS server hardware for integrated Text-to-9-1-1 and VESTA Analytics for intuitive, easy-to-use reporting

### FLEXIBILITY

- Enables options for redundancy (software only or software and hardware)
- Allows scalability up to five positions (VESTA 9-1-1 Core) or 10 positions (VESTA 9-1-1 Essentials)
- Offers optional add-on solutions, such as mapping with VESTA Map

### PROTECTED INVESTMENT

- Supports a future transition to a hosted regional system and saves money in the process
- Gives 24/7 unlimited access to Airbus DS Communications' Technical Support team
- Includes software upgrades and maintenance releases for the life of the support agreement

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